



CERTIFICATE

OF REGISTRATION

This is to certify that

ENGLISHZONE ACADEMY PRIVATE LIMITED

FLAT NO. 2, BLDG NO. E-11, SECT-8, SARA PARIVARTAN, AURANGABAD, MAHARASHTRA, INDIA –
431008

has been assessed by Anglia Compliance Group and found
to comply with the requirement of

ISO 10002:2018

CUSTOMER SATISFACTION – COMPLAINTS HANDLING

For the following Activities:

EDUCATION SERVICES, ENGLISH LANGUAGE TRAINING, SKILL DEVELOPMENT,
ONLINE LEARNING, EDUCATIONAL CONSULTANCY

Certificate Number : 25-07-2015420
Date of certification : 23/01/2026
1st Surveillance on or before : 23/01/2027
2nd Surveillance on or before : 23/01/2028
Certification Valid Until : 23/01/2029



This Certificate can be verified
at <https://www.angliacompliance.uk/verify-certificate>



Andria Preston
Authorized Signatory

This Certificate remains the property of Anglia Compliance Group, UK. Must be returned on request or if certificate is withdrawn. Validity of this certificate is subject to successful surveillance audits. Member of ACG